



Climbing Gym Front Desk Position (Owen Sound)

ABOUT Climbers Crush

Our mission at Crush is to create a place that people love, feel comfortable and most of all have a sense of community. While our gym focuses on bouldering, we also offer roped climbing programs for special groups (ie. School groups, birthday parties, etc.). We also have other programs such as yoga, aerial, and fitness. We're open to the public during the day and evenings from 12pm – 10pm (these times may change).

WE BELIEVE IN OUR TEAM. We believe that the best team is one that is unified and working hard towards a shared vision. Being part of such a team is challenging, and also rewarding. We support and invest in the people who work here with the goal of bringing up great leaders prepared to take on challenges at work and beyond.

Job Title:

Front Desk/Customer Service (PT, FT)

Reports to:

General Manager and Owner

Dates of Employment:

Desired start date: July 24, 2022. Position(s) will remain open until filled. Minimum of 1 year commitment required/desired.

General Description:

The Climbers Crush is a dynamic and welcoming climbing gym for all abilities and skill levels. Our Front Desk staff wears several hats as customer service representatives, risk management officers, belay instructors and more. We value outgoing, friendly, confident and capable people with varied backgrounds and skillsets. Reliability, attention to detail, follow-through, initiative and leadership by example are valued criteria for our staff. Applicants should enjoy climbing in any form. Climbing experience, knowledge and technical expertise are pluses.

Specific Job Responsibilities:

- Provide excellent customer service
- Protect our customers and staff by enforcing gym policies and procedures
- Communicate effectively for bouldering, auto-belay and belay instruction
- Answer phones, take messages, schedule parties/groups, register students/participants for classes/clinics/events
- Maintain a clean and organized gym environment for all patrons and staff

- Operate a cash register and computerized point-of-sale (POS) system
- Maintain knowledge of gym programs and products

Work Hours:

Part-time. Minimum of 15 to maximum of 35 hours/week. Regular availability is desired. Evening and weekend availability is a plus.

Pay Level:

Commensurate with experience (\$17.50-20/hour). Free gym membership. Access to in-store, employee purchase and pro-deal discounts.

Job Qualifications:

Applicants must have a strong work ethic, must be efficient and able to work on a reliable schedule. Applicants should have a positive attitude, be quick problem solvers, and must work well with others. Previous climbing experience is desired. Applicants must be willing to learn and further develop and improve customer service and overall climbing skills. Applicants should enjoy climbing in any form. Climbing experience, knowledge and technical expertise are definite plusses. The Climbers Crush is willing to train high value candidates.

Physical Requirements:

Staff must be in appropriate physical condition for manual labor, including at height. Staff must be comfortable with lifting objects up to roughly 50 pounds.

Application Instructions:

To apply please deliver a resume and cover letter to the Climbers Crush by email at info@climberscrush.com. Applications will be reviewed as received. Qualified applicants will be contacted for an interview as appropriate.

For more information please contact us:

We are looking for people who have as much passion for climbing and bringing people together as we do. CRUSH is committed to diversity among its staff and we encourage applicants of all backgrounds to apply. Qualified applicants are considered for employment without regard to age, race, color, religion, sex, national origin, sexual orientation, gender identity, or disability.

We look forward to hearing from you.

Carlin Val (*Owner*)

The Climbers Crush

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